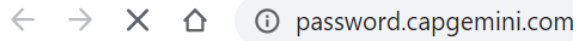




Reset your password or unlock your account via the online portal

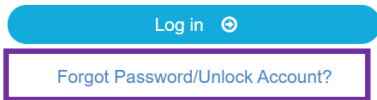
1

Access this [online portal](https://password.capgemini.com)

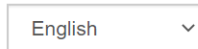


2

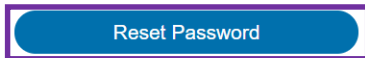
Click on 'Forgot Password/Unlock Account?'



Enter your Capgemini CORP username and click on 'Reset Password'



Unlock Account/
Reset Password Yourself



Log in / Change Password

3

Select one of the following tabs/options to reset your password.

Please note: External contractors/users should select email method to reset their password. Make sure your **email address** is filled in corporate directory.



Mobile Pass Verification

Enter the verification code generated by mobile pass



Follow the onscreen instructions to reset your password.

4

You can now proceed with unlocking your account or resetting your password

Unlock your account



Reset User Password

Your account has been unlocked successfully. You may skip if you do not want to reset your password.

OR

Reset your password

If you need to **reset your Capgemini CORP password**, then enter a new password which meets the security criteria and click 'RESET'



Reset User Password

New Password

eg. X8dfl90EO

Confirm Password

eg. X8dfl90EO

SKIP

RESET